

LAU\DRY CUSTOM ORDER FORM IN ② EASY STEPS

- 1 Choose your drawer units
- 2 Pick your bench & sink
- 3 Allow for any overhangs
- 4 Choose any tall cupboards
- 5 Choose wall cupboards
- 6 Pick any shelves
- 7 Choose your tapware & accessories
- Pick any fixings needed to install & finish your laundry
- 9 Draw your laundry
- 10 Calculate your final bench size
- 11 Checklist
- 12 Acknowledge, sign & return

CUSTOM ORDER FORM

All measurements are in millimeters Step **Drawers Choose your drawers** Choose your finish/colours **Drawers** Melamine 450 2 Drawer Driftwood French Oak Manhattan Elm 450W X 590D X 895H without sink VLUA45D2 Honey Ash Classic Walnut Smoked Ash Southern Oak Hickory Walnut **Black Forest** 600 2 Drawer with sink 568W X 590D X 895H Charred Oak VLUA60D2 without sink **Timber Veneer** with sink 750 2 Drawer White Oak Natural Oak Blonde Oak 720W X 590D X 895H VLUA75D2 without sink Walnut Chestnut Coffee with sink Dark Oak Noce 900 2 Drawer 870W X 590D X 895H **Painted & Custom Colours** without sink VLUA90D2 with sink White Gloss 1200 2 Drawer 1190W X 590D X 895H **Custom Gloss Custom Matt Custom Metallic** without sink VLUA120D2 Please provide paint name, supplier & code. Accessory drawers - not compatible with sinks Qty **Choose your handles** 1 Drawer & 1 fold-down cupboard with pull-out Ironing board Drawer handles included in cost of cabinets 450W X 590D X 895H VLUALB45D2 Silver rail White paint or colour match 1 Drawer with White basket Black rail 45° concealed for timber veneer only pull-out hamper 450W X 590D X 895H Anthrax grey Melamine rail VLUAH45D2 basket Step **Benchtop & sink** Confirm your total bench length in step 9 **Choose your benchtop Choose your sink** Tick one White Carrara Marble Ariston Ice Crystal Peak Stone Akashi Grey Stainless Steel 5045 Black Granite Black Granite Polished Kordura MP803 **Step Overhang** Gap/s for washing machine and/or dryer Width Washing machine overhang incl clearance* Dryer machine overhang incl clearance* *Refer to manufacturers measurements and clearance recommendations

CUSTOM ORDER FORM

ose y	our tall cupboards	5	Choose your finish/colours	
all cupboards quy			Melamine	
	1 Door with 5 fixed shelves 450W X 590D X 2100H	Left door hinge	Driftwood French Oak Manhattan Elm Honey Ash Classic Walnut Smoked Ash Southern Oak Hickory Walnut Black Forest	
	LTCX5	Right door hinge	Charred Oak Timber Veneer	
	1 Door, 1 shelf & 1 fixed rail	Left door hinge	White Oak Blonde Oak Natural Oak Walnut Chestnut Coffee Noce Dark Oak	
	450W X 590D X 2100H LTC	Right door hinge	Painted & Custom Colours White Gloss	
ose	your handles	Tick	Custom Gloss Custom Matt Custom Metallic Please provide name, supplier & code.	
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ck upgra	ded in cost of cabinets 4803 ade cost applies 4802 /our wall cabinets 450 Single door 450wx 290d x x 720	Left door hinge Right door hinge	Choose your finish/colours Melamine Driftwood Honey Ash Southern Oak Hickory Walnut Black Forest	

CUSTOM ORDER FORM

All measurements are in millimeters Step Step **Shelves Tapware & accessories Choose your shelves** Basket waste included 300W X 150D s30 600W X 150D S60 450W X 150D LD45 900W X 150D **s90** Rolling mat 987017 450W X 270D LS45D 1200W X 150D S120 Sink mixer Chrome ck106 PLEASE NOTE: Shelves only available in timber veneer and paint finishes Choose your finish/colours Sink mixer Brushed Chrome 980056 **Timber Veneer** Sink mixer w/pull-out hose Brushed chrome 980039 White Oak Natural Oak Blonde Oak Walnut Chestnut Coffee Silver pull handle medium 444L X 35D H2-444 Noce Dark Oak Black pull handle medium 444L X 35D H2-444-BK **Painted & Custom Colours** White Gloss Silver pull handle long 544L X 35D H2-544 **Custom Gloss Custom Matt** Custom Metallic Black pull handle long 544L X 35D H2-544-BK Please provide name, supplier & code. **Step Fixings** Choose your fixings We recommend confirming with your installer what fixings you will need for installation. End panels, packer panels, wall supports End panels, packer panels, wall supports Laundry packer panel - Standard width 16w **End panel** 16W X 573D X 895H Used to pack gaps between cabinetry or between If your laundry ends with an overhang and does not butt up cabinetry and walls. against a wall, an end panel is used to support and finish the overhanging benchtop. Cabinet connectors - Bolt & screw set Four sets needed per cabinet to cabinet connection Bench support bracket Used to support overhanging bench tops. LES Laundy packer panel - Custom width:





All measurements are in millimeters

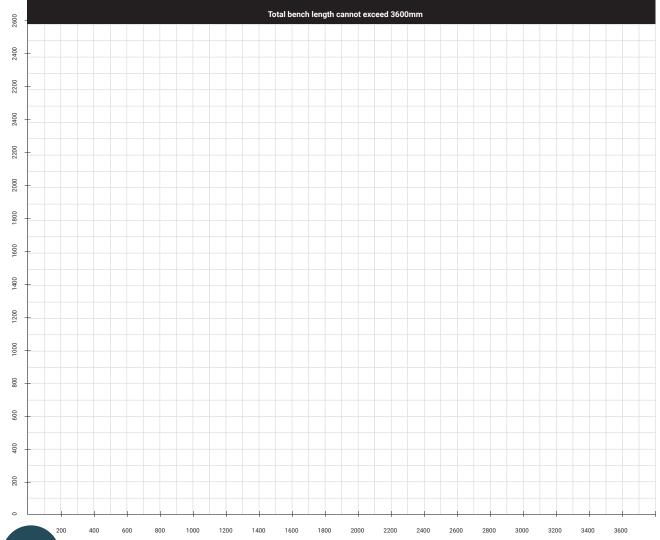
Please add any additional notes on next page

Draw your laundry

Draw your laundry below or attach a plan to this order form

Include in your laundry drawing:

- Walls or windows, eg. if the laundry is located
 - between walls, against a wall or freestanding
- Existing plumbing location requirements Where
- you need end panels and/or packer panels
- Benchtop & sink location
- Washing machine and/or dryer location
- Additional drawers, cabinets or shelves



Step

Confirm your configurations & bench length

Room Configuration (please tick)

Against left-hand wall
Against right-hand wal
Between walls

Overall Laundry Length:

Benchtop length

Calculate your total bench length by adding together these measurements

Total of all drawer widths (step 1)	mm
Total of all packer panel widths (step 8)	mm
Total of all end panel widths (step 8)	mm
Total of all overhang widths (step 3)	mm
Overall bench length	mm

Total bench length cannot exceed 3600mm



All measurements are in millimeters Step Checklist, before you sign please check . . . You have chosen all drawers, wall and tall cupboards (Steps 1 - 6) You have either drawn or included a drawing of the laundry (Step 9) You have chosen all the colour/finishes and handles (Steps 1 - 6) You have confirmed your room configurations (Step 10) You have chosen your benchtop sink and overhang (Step 2 & 3) You have confirmed your benchtop (Step 10) You have chosen any fixings (Step 8) Step 12 Acknowledge, sign & return By the sending this order form you/the client confirm you have read the Please return this completed form to your Important information on page 8 and concur that because of the custom retailer who will then email it to Bath Co. colours and finishes we offer, when ordered, can't be changed or cancelled because of errors or a change of mind. Please double-check dimensions and fill Email to orders@smail.co.nz out this form correctly. Customer Name Date **Customer Signature** Merchant to fill in Order No. Merchant Merchant Contact Name **Notes:**

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CUSTOM ORDER FORM

INSTALLATION TIPS

- All products must be inspected before installation. Bath Co is not liable for removal and installation costs.
- If an extension is ordered; the top must be firmly secured to the wall, or other solid fixing system. An end panel can be ordered separately.
- Bottle traps and contoured basin wastes must be used.
- Italian china tops are fired at 1200 degrees centigrade. As a result, they
 may be slightly distorted due to shrinkage. Units and tops not installed
 correctly will be void of warranty.

TIMBER FINISHES

Timber finishes are available in Blonde Oak, Coffee, Dark Oak, Natural Oak, Walnut, Noce, White Oak and Chestnut. Being 100% natural products, each may have variations in grain and colour, Satin or Gloss Finish. (Gloss finish 20% surcharge).

PAINT & MELAMINE FINISHES

The paint used in our products is polyurethane or UV- based. It is up to five times harder and more durable than lacquer finishes. Our wood grain melamine is a low-pressure laminate. Colours are available in Driftwood, French Oak, Manhattan Elm, Honey Ash, Classic Walnut, Smoked Ash, Southern Oak, Hickory Walnut, Black Forest and Charred Oak.

SOLID KORDURA TOPS

Bath Co Kordura surface is extremely durable, hard yet soft to feel. It is water, heat and stain resistant. It is non-porous, so is easily maintained and very hygienic. Tops available in: White, Carrara Marble, Ice Crystal, Ariston, Peak Stone, Akashi Grey, Black Walnut and Black Granite. Surcharges apply for all coloured finishes (10% for all colours, excluding white). For polished Black Granite tops - add 20% to price.

DELIVERY

We aim to despatch all standard orders within five days of receipt of the order. Imported products, timber finishes, paint colours, and other non-standard items may be subject to a longer delivery date. We will keep you informed if this occurs.

DISCLAIMER

Smail & Co retain the right to change products and specifications without notice. All measurements are in millimetres and are nominal only. We will not give a full refund if you change your mind. Restocking and freight costs will be applicable. All made-to-order products are non-returnable. If the goods are faulty, however, we will meet our obligations under the Consumer Guarantees Act. Bath Co cannot guarantee colour accuracy of custom colours, finishes and products represented in our catalogues, website & other marketing material. Best & most accurate representation is viewing samples from our showroom or retailers of our products. Direct sunlight should be avoided on all timber veneered surfaces as fading, bleaching or colour changes of the surface may occur.

NON STOCK ITEMS

Products made to order will take longer to manufacture therefore despatch & delivery dates are subject to completion.

TAPHOLES

Kordura tops are not pre-drilled for tap holes – it is the responsibility of the installer to cut these. These hybrid solid surfaces hold solid colour throughout and can be easily cut or drilled with a router, jigsaw or holesaw.

FREIGHT

Freight will be charged for orders under \$400.

SMAIL & COMPANY WARRANTY

General Warranty Statement

Smail & Company Limited (Smail & Co) warrants that in the manufacture of its Bath Co products only high quality workmanship and materials have been used. The following warranty applies to Bath Co products supplied to customers in New Zealand, for use in residential installations only. Subject to the warranty conditions, in addition to any other right or remedy that the purchaser may have under any relevant consumer protection legislation, Smail & Co undertakes to either repair or replace (at its discretion) any Bath Co product if that product contains a material defect with either materials or workmanship which arose in the course of manufacture.

Residential Warranty

- In relation to the following products bathroom vanities, basins, tops, baths, toilets, showers, tapware a 5-year warranty applies from date of purchase.
- In relation to the following products shower hoses, shower heads, cartridges, mirrors, cistern fittings, wastes, toilet seats, electrical, face plates, washers, valves and shower seals a 1-year warranty applies from date of purchase.
- In relation to the following products in-wall cisterns (excluding items listed above) a 15-year warranty applies from date of purchase.

Commercial Warranty

In relation to any Bath Co products installed in a commercial situation a 12 month warranty applies from the date of purchase. Commercial situations are defined as public washrooms, public buildings, schools, sports centres, gymnasium, hospitals, motels, hotels and retirement villages.

Warranty Conditions

- 1. Proof of purchase (such as invoice or receipt) must be provided by the initial purchaser. This warranty is not transferable.
- All Bath Co installation instructions must have been strictly followed and the product must have been installed in accordance with the relevant New Zealand Building/Plumbing Codes by a certified building or plumbing practitioner (as appropriate for the product).
- 3. The product must not have been subject to excessive wear and tear. The warranty only covers normal use and typical wear and tear.
- 4. The product must not have been tampered with or repaired in any way other than in accordance with this warranty.
- The product must not have been damaged by misuse, accident or neglect, including water damage, sunlight, excessive water temperature, humidity, direct lighting or other adverse environmental conditions.
- Harsh detergents or abrasive cleaners must not have been used on the product and the product must be cleaned in accordance with the recommended cleaning methods.
- All warranty covered repair work is to be performed by Smail & Co but Smail & Co shall not be responsible for the cost of removal or installation of the product.
- 8. Smail & Co shall make the final determination on any issue or uncertainty regarding the application of this warranty.
- If you acquired the Bath Co product in trade (or some other exception exists under the Consumer Guarantees Act 1993 (the Act) then the Act shall not apply.

If the above conditions are not met, the warranty will be null and void.

Smail & Co shall not be liable to the purchaser for any loss, damage (direct, indirect or consequential), cost or expense incurred by the purchaser (including, without limitation, any damage to other products and/or labour costs incurred in the installation, repair or replacement of the product) other than in accordance with the above warranty, under any relevant consumer protection legislation or as consented in writing by Smail & Co in advance of the cost being incurred.